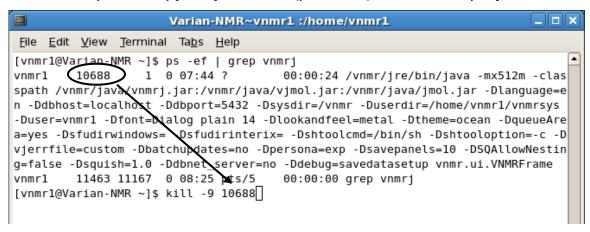
## If VnmrJ Freezes...

1. Check if the header bar is "striped".

The header bar is the blue line just above the spectrum and below the command line that says something like **Exp: 1 Seqfil: PROTON Index: 1**. If the header bar is striped, VnmrJ is busy. Wait a few minutes to see if the problem resolves itself. *Do NOT click around!* VnmrJ will remember *all* you clicks and execute them when the it's done with whatever is holding things up.

- 2. If the header bar looks normal, but VnmrJ is unresponsive, you have to kill it.
  - a. Open a terminal window (Click Applications Linux menu → Accessories → Terminal) and type
  - b. ps -ef | grep vnmrj [enter] (| is the vertical line above \) Note the processes ID number of vnmrj as shown in the picture below and type
  - c. kill -9 {Process ID} [enter] where {process ID} is the number you just found



- 3. The VnmrJ window should now be gone. Re-open VNMRJ and type *abortallacqs* [enter] in the command line to reset all the acquisition processes.
- 4. If you get an "Experiment # locked by active process" error message, type
  - a. unlock(#) where # is the number of the locked experiment. If that fails, type
  - b. unlock(#,'force') where # is again the number of the locked experiment.

## If this fails to restart VnmrJ for you, let us know!